



Quarterly Newsletter - October 1, 2004

First, I would like to thank all of our valued customers for their continued support of Integrated Software over the years. This Quarterly newsletter gives us a chance to update you on new hardware and software technologies and the benefits it can bring to your business.

These products are selected based on efficiency, reliability and value. There is no doubt in my mind that any one of these products can and will benefit your organization by improving efficiency and reducing cost.

- 1. ISSI's State-of-the-Art Server:** At the center of our solutions is the latest technology the Linux operating system has to offer. Our state of the art server is designed and tuned for remote connectivity and Internet security.

This server can be installed at your location or optionally in our server room which is equipped with the latest Internet connectivity and state-of-the-art backup solutions for data and power.

Linux is an open source operation system that is legendary in stability and functionality in the server market. So far many companies including IBM have spent billions of dollars in Linux development. ISSI's server handpicks the best of Linux packages in order to maximize functionality and speed.

Linux is a must for companies that require maximum up time and don't wish to take chances with a variety of viruses, spyware and insecure operating system programs that can cripple the company's servers, potential of costing thousands of dollars in lost revenues.

- 2. DataFlex, MySQL, and Java:** For years DataFlex, which is a very reliable and fast database and programming language (Diamond Accounting and Matrix Software use this language), relied on its own propriety database structure.

Although this database is fast and reliable it falls short to open database structures such as SQL based products. ISSI has been able to work with database developers to bring the power of MySQL, the worlds most popular open source database, to our existing programs without making any changes to the actual software code.

This translates into the ability to store and retrieve data using our existing programs through the MySQL database engine. This connectivity opens a big door to our clients who wish to access their corporate data via other ODBC compatible programs such as Excel, Word and Crystal Reports.

In addition, since MySQL is very common in the Linux world, other open languages and programs such as Java, PHP and JSP can use the same database to serve dynamic content online.



What does this mean to our clients?

This means that data changes made via back office software such as Diamond Accounting or Matrix can be instantly accessed via the Internet and vice-versa. No data conversion or translation is required.

Imagine, your web site becomes an important tool to rapidly take on line orders, distribute reports, and many other functions that will make you more efficient using web technology.

- 3. Data Replication & Backups:** Up to now the best form of backup has been a tape backup. This was a lengthy process which has to be done after business hours.

A new technology called data replication is implemented in MySQL. To take advantage of this the only requirement is an additional server accessible via the network. The server can reside either locally or at an off site location.

As the data changes in the primary database the replication engine duplicates the changes in the backup server's database.

For other types of files, such as worksheets and documents, you can perform hourly, semi daily and daily local backups. This is absolutely a must for any client that cannot afford to be down for any reason.

ISSI has new backup programs in place to host your backup database or perform a remote backups by sending an image file via a secure connection. This can then be used for data recovery in the event of hardware failure or to replace incorrectly modified/deleted files.

Remote Windows Session: This is the latest and the most cost effective way to give an employee or the business owner a secure remote access to the network running a Windows based applications such as Word or Excel. Unlike pcAnywhere or GoToMyPC solutions, you do not need a dedicated PC in the office for every remote user that logs in. This option eliminates any need for VPN solutions that can be costly and slow.

If you are interested in this technology please feel free to email us at support@integrated-software.com or call at (405)946-9595. All that is required is simply downloading a small program to your desktop and within a few seconds you will be able to connect to our demo server and see for yourself the speed and power of this technology. Once connected, simply use the session as if you are working on your pc.



4. **Remote access for NT servers:** This option allows our clients to run a Windows NT session remotely via a web browser on any computer platform including pocket PC or a thin client station.
6. **Server File Sharing:** This program allows all windows based PC's to share folders and files that are located on the Linux server. Web based administration software allows the system administrator to login from any secure connection and add new folders and administer users and groups.
7. **Web Administration Software:** This is an efficient way to administer a server remotely via a secure web connection and requires little or no training.
8. **Fax Server:** This software stores incoming faxes to as files to be distributed via email saving paper and toner and gives you the ability to archive faxed by category.

You can also use the fax server to send faxes to individuals or groups simply by sending an email to the server. Faxing has never been so easy. This solution truly unifies faxing and email.

9. **Fax Optical Character Recognition:** This software product enables you to actually lift data from pre-printed forms using advanced Optical Character Recognition (OCR). It is an efficient way to import hand written and typed data into your system. A good example is timesheets and work orders.
10. **Email and Spam control:** As much as we all appreciate and love the functionality of email most of us absolutely hate spam. Unfortunately, spammers found ways to waste your valuable time and cost companies thousands of dollars. To overcome this problem our server uses three different Spam filters to reduce or totally eliminate Spam.
11. **Server based credit card processing:** This software allows fast credit card verification over the web eliminating slow model connections and the need for expensive hardware. This translates into faster service for your customers.
12. **Internet based and biometric time and attendance system:** We now offer five different solutions to capture and import time and attendance data into Diamond Accounting and many other software applications. And they are as follows:
 - a. **PC based time clock system:** You can use your existing PC to use our web based time clock system (high speed Internet is required). We can customize your screens based on the type of information you like to capture. We strongly suggest bar-coded badges to assist you in keeping an accurate and secure employee and time clock data.
 - b. **Portable time clock system:** This battery powered device can be mounted to any fixed or mobile structure such as a job site or inside of a truck or automobile. It does not require electricity or a data connection. Daily or weekly the data is



captured via a Palm based PDA and transmitted via the web to the server.

- c. Biometric hand punch:** This is a wall-mounted device that identifies employees based on the size and shape of the their hand eliminating any need for id badges or cards.
- d. Biometric fingerprint:** A small scanner identifies employees based on their fingerprint.
- e. Electronic time card clock:** This is the marriage of the old and the new technology. Employees use the old fashion time cards to clock in and out, except that the data is also captured electronically eliminating the need to keypunch every time card for payroll or job cost processing.

- 13. Customization:** We have built our company on the principle that customers have individual needs and no one solutions fits all. With customized solutions we can meet your specific requirements and improve efficiency.

ISSI offers a wealth of products and services to help you reduce costs and increase efficiency. We offer a no cost consulting session to determine which technologies might make your organization more efficient and profitable. After all your success is our success.

Please let me know if I or any member of my staff can be of any service to you or someone that might benefit from our products and services.

Sincerely
Mark Jahansouz
President
Integrated Software Solution, Inc.
Excel Computer Solution
mark@jahansouz.com